



C I T Y O F
RENO
Memorandum

DATE: November 12, 2024
TO: Mayor and City Council
THROUGH: Jackie Bryant, Interim City Manager
FROM: Kaytlin Canner, Clean and Safe Manager
DEPT: City Manager's Office
SUBJECT: September 2024 City Walk Outcomes

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday at 8:00 a.m.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for September 2024.

Tuesday, September 3, with the Downtown Reno Partnership

- Locations: Virginia Street, West Street Plaza, and Wingfield Park
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Reno Police Department
 - Housing and Neighborhood Development
- Outcomes:
 - 3 individuals were contacted
 - 1 individual is working with HAND and RISE to file a Motion to Stay and reinstate their housing voucher
 - 2 declined services

Wednesday, September 4

- Locations: Harvard Way, Automotive Way, and Market Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 7 nuisance vehicles were issued 24-hour notice postings
 - 1 nuisance vehicle was towed
 - 1 stolen vehicle was recovered by the Reno Police Department
 - 1 code enforcement case was created due to property maintenance or nuisance concerns
 - Overgrown vegetation
 - 1 individual was contacted and declined services

Thursday, September 5, with the Downtown Reno Partnership

- Locations: Vine Street and 5th Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 1 individual was contacted
 - REMSA was dispatched to assess their medical condition
 - RISE transported the individual to the Resource Center to access supportive services

Monday, September 9

- Locations: Yori Park and Gallaway Way
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Parks and Recreation – Park Rangers
 - Reno Police Department
- Outcomes:
 - 1 individual was contacted and declined services

Tuesday, September 10, with the Downtown Reno Partnership

- Locations: River path behind Museum Drive
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement

- Parks and Recreation – Park and River Rangers
- Reno Police Department
- Outcomes:
 - 9 individuals were contacted and declined services
 - 2 shopping carts were recovered

Monday, September 16

- Locations: 8th Street Park, Evans Avenue, Lake Street, and 7th Street
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Parks and Recreation – Park and River Rangers
 - Reno Police Department
- Outcomes:
 - 7 nuisance vehicles were issued 24-hour notice postings
 - 1 abandoned vehicle was issued a 72-hour notice posting
 - 8 Reno Direct service requests were addressed
 - 1 code enforcement case was created due to property maintenance or nuisance concerns
 - Overgrown vegetation

Wednesday, September 18

- Locations: 7th Street and Sutro Street
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 17 individuals were contacted
 - 1 individual is working with Veterans Affairs (VA) case manager
 - 16 individuals declined services
 - 5 nuisance vehicles were issued 24-hour notice postings
 - 2 code enforcement cases were created due to property maintenance or nuisance concerns
 - Encampments and debris on private property
 - 14 Reno Direct service requests were addressed

Thursday, September 19, with the Downtown Reno Partnership

- Locations: Virginia Street, AT&T walking path, and Lovers Lane alley
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement

- Housing and Neighborhood Development
- Parks and Recreation – Park and River Rangers
- Reno Police Department
- Outcomes:
 - 5 individuals were contacted and declined services

Monday, September 23

- Locations: Cannan Street, Fantastic Drive, Tripp Drive, and Steelwood Lane
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 5 nuisance vehicles were issued 24-hour notice postings
 - 22 Reno Direct service requests were addressed

Tuesday, September 24, with the Downtown Reno Partnership

- Locations: Virginia Street, AT&T walking path, and Lovers Lane alley
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Parks and Recreation – Park and River Rangers
 - Housing and Neighborhood Development
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted and declined services

Wednesday, September 25

- Locations: Bible Way and Vassar Street
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 nuisance vehicles departed the area upon staff arrival
 - 10 Reno Direct service requests were addressed

Thursday, September 26, with the Downtown Reno Partnership

- Locations: Along Truckee River behind Museum Drive
- Departments in Attendance:
 - City Manager’s Office – Clean and Safe
 - Code Enforcement

- Parks and Recreation – Park and River Rangers
- Housing and Neighborhood Development
- Reno Police Department
- Outcomes:
 - 14 individuals were contacted and declined services

Monday, September 30

- Locations: 8th Street Park, Evans Avenue, and 7th Street
- Departments in Attendance:
 - City Manager's Office – Clean and Safe
 - Code Enforcement
 - Parks and Recreation – Park and River Rangers
 - Reno Police Department
- Outcomes:
 - 1 individual was contacted and declined services
 - 1 nuisance vehicle was towed
 - 5 abandoned vehicles were issued 72-hour notice postings
 - 16 Reno Direct service requests were addressed